


'Pubs and Clubs'



Funded by 



Jane Mallick – Director, CYDS
Kimberley Banfield – Research Officer

Centre for Youth Drug Studies



Overview

- Aims
- Methods
- Key Findings 1: alcohol related problems in licensed venues
- Overview of pilot interventions
- Key Findings 2 : What licensed venues can do to reduce alcohol related harms
- Conclusions and recommendations

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Aims

- To assess the nature and extent of alcohol-related harms within inner Melbourne licensed venues;
- To develop and pilot test strategies and practices designed to reduce alcohol-related harms within the licensed venue.

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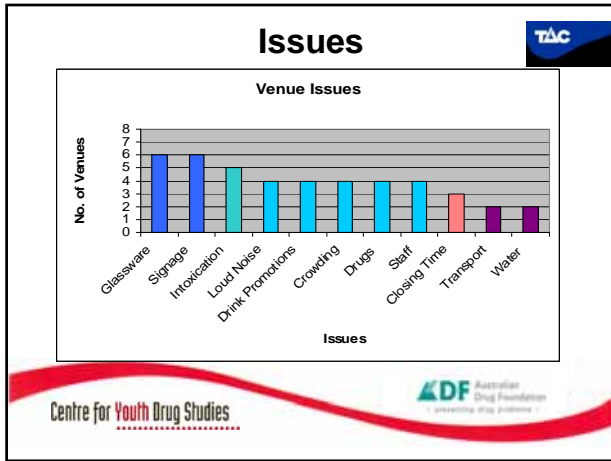


Methods

- Action Research Pilot Study with 8 licensed venues in Melbourne inner suburbs
- Advisory Committee
- Pre and post intervention audit observation
- Intervention: audit feedback and resource kit

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Venue Reports

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Overall Venue Reports

RESPONSIBLE HOSPITALITY PRACTICE	YOUR RESULT	RECOMMENDATION	'PUBS AND CLUBS' AVERAGE
RESPONSIBLE SERVICE OF ALCOHOL			
Clearly displayed RSA House policy?	No	A written policy clearly displayed helps staff and patrons know what is expected from them. It clearly defines the rules and formalises the procedure.	Yes: No: 8/8
Free water available	Yes – until 10.00pm when only bottled water was available, at a price	There are voluntary guidelines in place that strongly recommend free or reasonably priced drinking water be available to patrons at all times. When free drinking water is not feasible, a reasonable charge for drinking water will apply and must be less than the lowest price of any drink sold on the premises.	Yes: 6/78 No: 2/8
Drink promotions	No	It's great that your premises does not have drink promotions such as 'Toss the Boss'. These promotions are not acceptable under the 'Responsible Liquor Pricing and Promotion' guidelines from Liquor Licensing Victoria.	Yes: 4/8 No: 4/8

Specific Issues Venue Report


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VENUE OBSERVATION	HOW AND WHY IS IT AN ISSUE?	HEALTH PROMOTION/ INTERVENTION	RESOURCE KIT	EVIDENCE AND LAW AND RECOMMENDATIONS
Glassware During time 2 it was evident that although there were enough staff in the venue a significant amount of glassware was left on the tables.	Glassware is one of the specific factors identified in Crime Prevention Through Environmental Design (CPTED) that may promote or facilitate the act of crime and violence (Hemel, 1997[1])	<ul style="list-style-type: none"> Redistribute staff more effectively. 	Section 1: Responsible Service of Alcohol - Adequate Staffing and Things to think about	Regular removal of glass from the floor removes the opportunity for glass to be used as a weapon. It also minimises the chances of it being broken through patron contact. Hemel (1997) noted that the removal of glass from bar areas has been proven to reduce the inclination for violence and seriousness of injury when violence occurs in some of Australia's most infamous late-night venues[1].


Resource Kit

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Section	Issues Covered	Resources
Section 1: Responsible Service of Alcohol	Intoxication	-Intoxication legislation -Indicators of Intoxication -RSA Outline -Advanced RSA Outline
	Non-Provision of Free Water	-Voluntary water guidelines -DCPC Inquiry into strategies to reduce harmful alcohol consumption recommendations 51 & 52
	Drink Promotions	-LLV Responsible liquor pricing and promotion -GSAP Developing and implementing an Alcohol Policy -GSAP Alcohol Policy example -Pubs and Clubs Alcohol Policy example
Section 2: Staffing and Amenity	Lack of Staff Amenity Glassware	-General staff and patron education - Adequate staffing and retaining the amenity of your venue



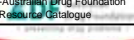
Section	Issues Covered	Resources
Section 3: Physical Environment	Lighting	-Lighting -Lighting Effects
	Smoking	-Smoking signage -Current tobacco laws -New tobacco laws (July 1, 2007)
Section 4: Social Environment		-Crime Prevention Through Environmental Design
	Noise	-EPA Information Bulletin -Health Act 1950 S39A & 40
	Permissive Atmosphere	-Patron Code of Conduct
Section 5: Signage	Lack of Signage Where to display signage	-LLV required signage for licensed premises -Signage -Where to display your required signage in licensed venues
Section 6: Entertainment	Bands encouraging intoxication	-Entertainment



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Section	Issues Covered	Resources
Section 7: Drug-related activity	Drugs in licensed venues	-Victoria Police 'Responding to drugs: advice to venue operators' -Patron/Staff education -DPCPC Inquiry into Amphetamines and Party Drug Use in Victoria recommendations 48&51
Section 8: Safe Transport	Drink-Driving Taxi's	-GSAP Safe Transport Policy -Pubs and Clubs Safe Transport Policy example -Safe Transport: What are your options?
Section 9: Crowding	Crowded Venues	-Crowding in Venues: General traffic tips -Crowding in Venues: Specific traffic tips
Section 10: Closing Time	Closing Time	-Closing time procedures -30 minute 'grace' period
Extra Resources		-Australian Drug Foundation Information Services -Australian Drug Foundation Resource Catalogue



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What Did Venues Change?



Intoxication:
Drink Promotions (3/4)
Security (3/3)


Amenity:
Glassware (6/6)
Loud Noise (3/3)
Traffic Flow/Crowding (4/4)

Other Issues
Safe Transport (1/2)




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What Venues Didn't Change



Intoxication:
Signage (2/6)
Water (0/2)

Other Issues:
Drug-related Activity (0/4)



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Conclusions and Recommendations 1

1. Pilot program extended
2. Signage: guidelines, enforcement and research
3. Drink promotions: guidelines, enforcement and research
4. Staffing: training

Conclusions and Recommendations 2

5. Management: guidelines, training, and enforcement
6. Amenity: education of Licensees; guidelines
7. Security: enforcement of code of conduct
8. Availability of drinking water
9. Educational interventions: drug related, alcohol related