

A MULTI-STAKEHOLDER STRATEGY FOR DEALING WITH LOCAL PROBLEMS

City of Boroondara

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Hawthorn Late-night Amenity Working Group

Perspectives: Council, Police & Residents

- **Why** – Residents experiencing vandalism, noise, property damage, littering & illegal car parking near licensed venues.
 - **Actions** – Accord, police & resident meetings, then Council working group(18 people).
 - **Achievements** – see next slides.
 - **Gaps** – ongoing behaviour problems.
 - **Future** – continue processes, Community Safety Committee.
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Working Group Achievements

- An effective process has been established for **communication and action** on anti-social behaviour involving residents, traders, police & council departments (statutory, strategic & social planning, local laws, infrastructure).
 - **Residents** now have an avenue to work **directly** with relevant people, on issues that affect them.
 - A Memorandum of Understanding with the police, on the **local law** regarding open alcohol containers is being implemented. It has been useful regarding packaged alcohol outlets.
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Achievements -2

- **Packaged alcohol** has been identified as a cause of some local problems: action is being taken through the MOU.
 - A process is established for **logging issues** and informing police and council.
 - The **Hawthorn Hotel** has made many changes: security systems (new cameras, ID scanning on entry, more security staff with new uniforms, increased street security and litter patrols using plastic bags to decrease noise.
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Achievements - 3

- **Council** has made positive changes to parking signage and officer patrols, street lighting, tree care, taxi rank locations, an extra Nightrider bus stop, litter collection and street cleaning processes, and information is provided regularly on local planning applications.
 - The **Police** run various special operations to prevent problems and respond to hotspots.
 - Changes to **parking signage** in St Columbs Street have reduced disturbances.
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Achievements - 4

- The profile of **residents and traders** has been raised.
 - A **diverse group** of people has been brought around the table.
 - **Awareness** of problems has been highlighted.
 - Dialogue is occurring with **Connex** regarding issues around Glenferrie Railway Station.
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The Future

- **Problems** have not ceased.
 - Established communication processes will **continue** and be refined, as necessary.
 - The Boroondara Community **Safety Plan** will address issues around licensed venues.
 - The Community Safety Advisory Committee **monitors** the Safety Plan.
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TERMS OF REFERENCE

Boroondara Entertainment Precinct Working Group 2006

Goal: to reduce late night, antisocial behaviour in and around the Hawthorn entertainment precinct through a range of community development strategies.

Background

At its Special Services meeting held on 15 May 2006, Council agreed to establish a working group, to develop strategies for addressing antisocial behaviour of people in and around licensed venues. The working group will be time limited and will focus on the following functions.

TERMS OF REFERENCE 2

Statement of Purpose

The purpose of the working group is to:

- develop **strategies** for addressing anti-social behaviour (including but not limited to vandalism, noise, property damage, littering, illegal car parking) of people in and around licensed venues
- consider the recommendations outlined in the "Good Night for All" report in the context of enhancing safety and well-being within Boroondara.
- provide feedback on the draft **memorandum** of understanding with the Victorian Police on the enforcement of the sections of the Local Law pertaining to open containers of alcohol.
- provide input into the development and implementation process of a community **education** campaign, providing hotel patrons and local residents with information about appropriate behaviour, rights and responsibilities. (Subject to receiving funds through 2006/07 Council budget).
- Identify, explore and **address** issues relevant to the late night entertainment precinct.

TERMS OF REFERENCE 3

Operation

The working group will operate independently with administrative support provided by Council.

The group will be comprised of the following representatives: relevant Council officers,

Councillors (2),

Victoria Police (2),

Representatives of local residents (2),

Trader representative (1),

Hawthorn Licensees Accord representatives (2)

Swinburne University (1)

It is the role of each member to best represent the collective views of the organisation/network/group they are representing on the working group and to provide feedback to their organisation/network/group as appropriate.

Frequency of meetings will be determined at the first meeting, however it is expected that meetings will occur on a periodic basis.

Adopted by working group on 20 June 2006

Consuming Alcohol in Public Places: Information on MOU with Police

- Local Law 1D Supporting Community Standards provides:
 - "8.1 A person must not consume alcohol or possess an open receptacle containing alcohol -
 - (a) on Council-controlled land, if his or her consumption or possession of alcohol, or behaviour generally, interferes with the reasonable use and enjoyment of the Council-controlled land by another person; or
 - (b) in a place which Council has resolved is a prescribed place for the purposes of clause 8 of this Local Law.
 - Penalty for the first offence: five (5) penalty units.
 - 8.2 An authorised officer may-
 - (a) direct that a receptacle in the possession of a person contrary to clause 8.1 be sealed or emptied, in which case the person possessing the receptacle must comply with the direction; or
 - (b) impound that receptacle."
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MOU

achievements

Coordination

- Internal
- external